# 5.30 Dispensing Compliance

## Expensive Items

* Description: This tab lists items priced over £100 to double-check inclusion in claim bundles. It supports compliance by verifying high-cost items are properly billed.

## Special Items

* Description: This tab lists special items and ensures they are correctly included in claims to maintain compliance.

## On Concession Items

* Description: This tab enumerates concession items and verifies claim bundle consistency. It supports claims management through accurate tracking of discounted items.

## Dispense Notified Scripts

* Description: Reports with filters for ETP status, concession month, etc. It ensures dispensing notifications are accurate and up to date.

# 6.30 EPS Unclaimed Scripts

## EPS Unclaimed

* Description: Tracks unclaimed EPS R2 scripts. Lists number of days before expiry and reimbursement value to ensure timely claim actions.

## ERD Unclaimed

* Description: Monitors unclaimed ERD scripts with expiry days and reimbursement info, supporting better claim management.

## CD EPS R2 Unclaimed

* Description: Tracks CD EPS R2 scripts that are unclaimed, showing expiry duration and reimbursement details.

## Unclaimed History

* Description: Provides extended history of unclaimed EPS R2 scripts and reimbursement values. Useful for trends and comparison.

## Total Unclaimed Scripts Detail

* Description: Breaks down unclaimed scripts by days until expiry (<7, 8-15, 16-30 days). Help prioritize claims processing.

# 6.70 Enquiry Module

## Script ID Search

* Description: Allows search for full script details and ETP status, aiding in investigation of specific claims.

## Patient Search

* Description: Provides patient-specific enquiry to see prescription history and support follow-ups.

## Product Search

* Description: This search helps identify unclaimed and non-expired scripts by product. It aids in managing inventory and claims.

# 6.10 Emergency Supply

## By Branch by Type

* Tracks outstanding emergency scripts by branch type, including dispensed items and supply value. It supports urgent claim preparation.

## Age Emergency Scripts

* Lists aged emergency scripts by item, indicating when quicker processing may be required. It supports timely patient service.

## Missed Emergency Scripts

* Highlights missed emergency scripts to address gaps in supply chains and reduce risk.

# 6.31 EPS Claims Analysis

## Claims Pattern

* Analyzes EPS R2 item processing patterns daily. Tracks payment patterns and reduces claim errors.

## Claim Month between 1st-5th

* Compares labelled items versus claimed items in the first month days, analyzing variance to improve claim accuracy.

## Non-Dispensing

* Monitors trends where items are not dispensed, indicating potential issues in prescription patterns.

## Returned Scripts

* Tracks scripts returned to Spine both within and after 30 days. Help in identifying delays and compliance issues.

## Other EPS Status

* Analyzes ETP status at reimbursement value to understand script processing states.

## Within 30 days - Return Script

* Specifically tracks scripts returned within 30 days of label date to monitor compliance.

## After 30 days - Return Script

* Specifically tracks scripts returned after 30 days to allow follow-up actions.